

## **Ashby Life - April Article**

### **More work...**

...we will be having the builders back on site. This is to complete the second phase of the build on the ground floor; there will be three additional consulting rooms, a further treatment room and a therapy room along with 16 additional car parking spaces.

We hope that the work will not inconvenience our patients too much but we ask that you bear with us whilst the building work is going on and be aware of any safety notices around the building and take extra care whilst the building work is completed to ensure your safety.

### **Migration to the New Clinical System - SystemOne**

As reported in last month's article, we are moving to a new clinical system and there is still a lot of on-going administrative work connected with this. We will try to keep disruption to a minimum and with this in mind would like to draw your attention to the following:

11<sup>th</sup> - 18<sup>th</sup> April is our 'cutover' week when we will be limiting our clinics and administrative work in order for all of the information from our current clinical system to be transferred over to SystemOne.

- From 11<sup>th</sup> - 18<sup>th</sup> April inclusive we will be running Sit and Wait clinics for patients requiring Urgent Medical Attention Only.
- During this cutover period we will not be dealing with any routine appointments, blood tests or repeat medication requests, therefore when your next repeat prescription is requested you will be issued with two month's worth of medication to take you beyond this cutover period.

- For those patients who use the online service via Patient Access to request medication and book appointments - **this service will be switched off at 5pm on 1<sup>st</sup> April.** Registration forms for the new online service - SystemOnline - will be available from Monday 25<sup>th</sup> April. Patients over the age of 14 will need to register in their own right. Please remember to bring a form of identification with you. This can include a form of photo ID such as a passport /drivers licence/student card or a recent utility bill showing your name and address.

It is a very busy time for the administrative staff at the moment with the work involved in the migration to SystemOne but we hope the work we put in now will make it the migration to the new system a much smoother process and we thank you all in advance for your patience and understanding.