

Ashby Life

Samples

Please note that our receptionists can no longer accept samples unless they are clearly labelled with the patients name and date of birth before they are handed over to us. If samples are left for us on the counter, without the correct identification, we have to dispose of them as we have no means of identifying them for the lab. This will also apply if the information isn't legible.

New Doctor

We are pleased to announce that Dr Hall will be joining us permanently from August. She will work Tuesday and Wednesday and is a welcome addition to the team.

Requesting medicines which you haven't had for a while

If you request medicines which you haven't had for 6 months or more, the request will have to be approved by the doctor and he or she may want to speak to you before prescribing the item again. If it is more than 12 months since you had the medicine, the doctor will definitely have to speak to you. This can usually be done over the phone with one of our call backs but sometimes you may need to come in. The doctors have a duty of care when prescribing to ensure that the medicine is still the right one for you and this is the way they do this. Please bear this in mind and leave sufficient time for this check when reordering. Thank you for your co-operation with this.