

December Article

Practice Update

2020 has been a challenging year and we have had to make changes to the way we deliver services in line with national guidance and appreciate that it may not be clear.

If you require a consultation with a clinician a telephone appointment will be offered. If following this discussion the clinician feels that you need to be seen they will make arrangements for this be done via video consultation or ask you to attend the practice.

Our nursing team are seeing patients for key procedures e.g. blood tests, smears. Annual reviews where possible will be completed over the telephone.

Do not attend the practice if you have been asked to self-isolate, have any COVID symptoms or in the last 10 days. Contact 111 to make arrangements to be tested.

Telephone System

Thank you for your ongoing support and patience whilst our phone system is being upgraded. Good news we are expecting that the upgrade will go ahead mid-December.

Christmas Opening

We will be closed 25 – 28th December 2020 and 1st January 2021. Remember to order medication for the Festive Season. All information on which pharmacies are open and how to access medical advice whilst we are closed is available on our website www.castlemedicalgroup.co.uk

Communication

We are pleased to announce that we are now on Instagram @cmgashby. This is in addition to facebook, twitter and our practice website.

We would like to thank you for your on-going support and wish you a Merry Christmas and Happy New Year.

